WEDDING COUPLE FAQ – BEYOND ENGRAVABLES

Planning a wedding comes with a thousand details — here's everything you need to know about working with us to create stunning, personalized pieces for your big day.

WHEN SHOULD I PLACE MY ORDER? - **Invitations** – Ideally, 6–8 months before your wedding - **Signage & Day-of Details** – At least 6–8 weeks in advance - Earlier is always better — especially for delivery, rentals, or design-heavy projects

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CAN YOU MATCH MY WEDDING COLORS OR THEME? Yes! Send us your mood board, invitation suite, florals, or color palette — we'll coordinate signage and details to reflect your wedding style.

DO YOU OFFER CUSTOM MONOGRAM DESIGNS? Yes — we design fully custom monograms for your event. Your monogram can be used across: - Invitations - Dance floor decals - Cake toppers - Signage - Napkins and more

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DO YOU OFFER CUSTOM ILLUSTRATIONS & PRINTED EXTRAS? Absolutely! We create: - Line art illustrations (cocktails, pets, venues, couple sketches) - Signature drink artwork for bar signage - Custom napkins, coasters, and drink stirrers (Minimums may apply for specialty printed goods.)

HOW DO I SUBMIT MY SEATING CHART OR GUEST LIST? - Submit your list **exactly how you'd like it displayed** (by table or alphabetical) - We do **not** reformat guest lists - If formatting or restructuring is required, **additional fees apply**

WILL I SEE A PROOF BEFORE YOU PRINT? Yes. All custom work includes a digital proof. Once approved, the client assumes responsibility for: - Spelling - Layout - Design accuracy Changes after approval will result in reprinting/material fees.

WHAT SIGNAGE & DAY-OF DETAILS DO YOU OFFER? - Welcome signs - Seating charts - Table numbers - Menus (with or without guest names) - Place cards - Signature cocktail signs - Drink charms - Cake toppers - Memorial signs - Backdrop signage / monograms

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DO YOU OFFER DELIVERY, SETUP, OR RENTALS? Yes! - **Delivery & setup** available within the GTA - **Acrylic base rentals** available - **Deposit required** to secure date and rentals - **Advance booking required** — space is limited - Rentals must be returned within 3 days of the event

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CAN I MAKE CHANGES AFTER PROOF APPROVAL? - Once your proof is approved, we begin production - Any edits after that point will incur additional charges - Rush changes may require expedited production fees

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WILL YOU SHARE MY INVITATIONS OR SIGNAGE ONLINE? Yes — as the creators of the custom pieces we design and produce, we reserve the right to photograph and share our work, including: - Signage (welcome signs, seating charts, memorial signs, etc.) - Invitations & stationery - Table numbers, menus, and drink charms - Engraved items (bottles, boxes, flutes, etc.) - Day-of extras like napkins, stirrers, or backdrops

We typically share: - **Day-of pieces** on or shortly after your event day - **Invitation suites** only **after your wedding date** has passed

If you would prefer your project **not to be shared**, or would like guest names blurred, please notify us **in writing before placing your order**. While we retain the rights to our work, we are happy to respect reasonable privacy requests when made in advance.

WHAT ARE YOUR PAYMENT TERMS? - Full payment is required to begin production - For large signage or rentals, a **deposit may be accepted** to hold your date - Remaining balance is due before production begins

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Still have questions? 📩Email: beyondengravables@rogers.com
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